

Care & Maintenance Instructions

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Project: TS -

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CRM / WO:

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Location shown in CRM:

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Prepared: July 10, 2026

These instructions summarize the installed surface materials found in the CRM estimate and finish drawings, using care guidance from the manufacturers' websites and the Natural Stone Institute.

Important: These are owner-facing maintenance instructions. For repairs, chips, cracks, deep scratches, etching, or stains that do not release with the steps below, contact the installer/fabricator before attempting aggressive cleaners or mechanical repair.

Installed Materials Covered

Area / Item	Material / Finish	Manufacturer / Source	Care section
Copier Room	Corian Verdant, reverse bevel edge	Corian Design / DuPont	Corian solid surface
Printer Station, AV Left/Right, Meeting Room, Wellness Room, Boardroom Servery	Viatera Lumina, reverse bevel edge	LX Hausys / Viatera	Quartz surface
Washrooms / Executive Washrooms	Viatera Lento	LX Hausys / Viatera	Quartz surface
Lunchroom Island, Galley Kitchen	Dekton Kraftizen Umber, reverse bevel edge	Cosentino / Dekton	Ultra-compact surface
Lunchroom Servery + Wall Backsplash	Quartzite Blue Michelangelo, 2 cm polished	Olympia Tile & Stone supplier; natural stone care by Natural Stone Institute	Natural stone / quartzite
Reception Desk	Marmi Scala Verdi Alpi / Marble Verde Alpi Cement, 2 cm honed	Stone Tile supplier; natural stone care by Natural Stone Institute	Natural stone / marble
Kitchen / wellness sinks shown on drawings	BLANCO 407932	BLANCO	Stainless steel sink care
Washroom sinks shown on drawings	Kohler 21058-0	Kohler	Bathroom sink / general product care

Quick Daily Care Summary

Step	Instruction
1. Wipe spills early	Use a soft cloth or microfiber towel. For natural stone, blot spills instead of wiping them across the surface.
2. Use mild cleaners first	Warm water, mild dish soap, neutral cleaner, or the manufacturer-recommended cleaner should be the default.
3. Rinse and dry	Soap and water left to dry can leave film, streaks, or water marks. Dry with a clean soft cloth.
4. Protect from heat and abrasion	Use trivets, hot pads, cutting boards, and sink grids/mats where appropriate. Avoid dragging metal or ceramic items.

Corian Verdant — Solid Surface

Applies to: Copier Room Corian Verdant with reverse bevel edge.

DO: Clean with warm soapy water, an ammonia-based household cleaner, or a dedicated countertop cleaner. Use a damp microfiber cloth and wipe in circular motions. Wipe completely dry after cleaning or spills to prevent mineral film.

- Clean most residues with warm soapy water, ammonia-based cleaner, or a dedicated countertop cleaner.
- Wipe spills as they occur; liquids do not penetrate Corian but can leave residue if left to dry.
- For hard-water film or blotchy appearance, use a mild abrasive liquid cleanser on a damp cloth/sponge, then rinse and dry thoroughly.
- Use cutting boards. Corian can show abrasion or cuts in daily use.
- Use heat trivets or heat pads under hot cookware and heat-generating appliances.

DO NOT: Place hot pots or cast iron directly on Corian, cut directly on the surface, or leave strong chemicals sitting on the top. Avoid window cleaners because they can leave a waxy build-up that dulls the surface.

Strong chemicals / accidents: If strong chemicals such as paint stripper, metal cleaner, oven cleaner, acid drain cleaner, methylene chloride products, or acetone-based nail polish remover contact the surface, flush promptly with plenty of soapy water. For stubborn or deep damage, have the surface professionally refinished.

Source: Corian Design, "Use & Care," <https://www.corian.com/-use-care->

Viatera Lumina & Viatera Lento — Quartz Surface

Applies to: Lumina at printer/AV/meeting/wellness/boardroom areas; Lento at washrooms/executive washrooms.

DO: For normal cleaning, use a damp cloth and mild household detergent. Clean spills as soon as possible and dry with a soft towel.

- Viatera is resistant to most common stains, including wine, lemon juice, tea, coffee, fruits, and vegetables, but prompt cleaning is still recommended.
- For spills and stains, use mild non-abrasive cleansers and a non-abrasive scrub pad.
- For dried paint, gum, food residue, or similar substances, carefully scrape residue with a razor blade before cleaning; then clean any grey metal mark with cleanser and a non-abrasive pad.
- For stubborn spots, place soaked paper towels with an approved cleanser on the area for a few minutes, then clean, buff, rinse thoroughly, and hand-dry.
- Accepted routine products listed by LX Hausys include Windex Multi-Surface Cleaner, Simple Green, diluted vinegar-type cleaners, Greased Lightning, Formula 409 Glass and Surface Cleaner, and Lysol products.

DO NOT: Use harsh chemicals or solvents, products containing trichloroethane or methylene chloride, furniture strippers, oven cleaners, bleach-containing products, abrasive/alkaline cleaners such as Ajax or Comet, or abrasive Scotch-Brite pads that can dull the finish.

Use a trivet between Viatera and hot cookware, electric frying pans, or any heat source. Viatera is scratch-resistant but not scratch-proof; ceramic/earthenware bottoms can abrade the surface. Edges can chip or crack from heavy impact.

Source: LX Hausys, "Care and Maintenance | VIATERA," <https://www.lxhausys.com/us/support/care-and-maintenance/viatera>

Dekton Kraftizen Umber — Ultra-Compact Surface

Applies to: Lunchroom Island and Galley Kitchen Dekton with reverse bevel edge.

DO: For common recent stains, apply neutral soap, gently rub with a damp microfiber cloth in a circular motion, leave for a couple of minutes, wipe off soap residue, and dry with kitchen roll or a clean towel.

- Cosentino recommends Q-Action cleaner for daily hygiene and disinfection of kitchen countertops.
- Wine, coffee, tea, and food coloring: apply detergent and rub gently with damp microfiber.
- Grease: use detergent or grease remover, then rub gently with damp microfiber.
- Ink or epoxy: use solvent or cleaning vinegar, then rub gently with damp microfiber.
- Soap/water marks: rinse with plenty of water and a clean cloth, then dry. If persistent, use limescale remover with a blue scouring pad and water, cleaning in circular motion for 1–2 minutes, then rinse and dry.
- Limescale: use soap and rinse well; if marks persist, use diluted anti-limescale product.
- Multipurpose disinfectants may be used; diluted products are preferred. Do not leave undiluted products on the surface longer than 5 minutes.

DO NOT: Use products containing hydrofluoric acid. Avoid direct contact with naked flame, fireplaces, barbecues, or metal parts of grills/hobs/ovens. Use protection for long heat exposure.

Dekton is designed to withstand hot objects such as saucepans, frying pans, coffee makers, and electrical appliances that give off heat, but Cosentino still recommends mats or other protection for longer periods of contact.

Source: Cosentino, "Dekton maintenance," <https://www.cosentino.com/dekton/maintenance/>

Natural Stone: Quartzite Blue Michelangelo & Marble Verde Alpi Cement

Applies to: Quartzite Blue Michelangelo at Lunchroom Servery / wall backsplash; Marmi Scala Verdi Alpi / Marble Verde Alpi Cement at Reception Desk.

DO: Clean natural stone with a neutral cleaner, stone soap, or mild liquid dishwashing detergent and warm water. Rinse thoroughly and dry with a soft cloth.

- Blot spills immediately with a paper towel. Do not wipe across the spill; wiping spreads it.
- After blotting, flush the area with water and mild soap, rinse several times, and dry thoroughly with a soft cloth.
- Use coasters under glasses, especially alcohol or citrus drinks.
- Use trivets or mats under hot items even though many stones can withstand heat.
- Use only clean, soft cloths or non-treated dust mops. Sand, dirt, grit, and worn vacuum wheels/attachments can scratch stone.
- Sealing may be recommended for stain resistance. Natural Stone Institute notes that impregnating sealers make stone more stain-resistant, not stain-proof.

DO NOT: Use lemon, vinegar, acidic cleaners, scouring powders, abrasive creams, or rust removers containing hydrofluoric acid. Acid can dull or etch marble and other calcareous stones; hydrofluoric acid attacks all stone, including granite and quartzite.

Quartzite Blue Michelangelo: Treat as natural stone: neutral pH cleaning, dry after washing, avoid HF/rust removers, and maintain sealer as recommended by the stone supplier/fabricator.

Marble Verde Alpi Cement: Marble is especially sensitive to acids. Citrus, vinegar, wine, harsh bathroom cleaners, and acidic foods can etch/dull the honed finish. Use coasters and wipe spills quickly.

Source: Natural Stone Institute, "Learn About Cleaning Products for Natural Stone," <https://www.naturalstoneinstitute.org/consumers/care/>

BLANCO 407932 Sink — Stainless Steel Care

Applies to: BLANCO sinks shown on the drawings. If the installed 407932 model is confirmed as another finish/material, use BLANCO's care page for that specific sink material.

DO: Clean immediately after use with dish soap and a soft sponge. Wipe and dry in the direction of the brushed finish with a microfiber cloth.

- Daily: wet the soft side of a sponge, add dish soap, wipe in the direction of the brushed finish, rinse with clean water, and dry with microfiber in the direction of the brushed finish.
- Weekly: use BLANCOCLEAN Daily+ or the BLANCO-recommended cleaner to reduce limescale and soap-scum buildup; let sit 1–2 minutes, wipe with soft side of wet sponge, rinse, and dry.
- BLANCO notes stainless steel is non-porous and resists common household acids, marks, and stains, but proper cleaning reduces risk of damage.

Source: BLANCO, "How to Clean A Stainless Steel Sink,"

<https://www.us.blanco.com/service/cleaning-and-care/how-to-clean-a-stainless-steel-sink/>

Kohler 21058-0 Sink — General Kohler Care

Applies to: Kohler sinks shown on the drawings.

- Always test any cleaning solution on an inconspicuous area before applying broadly.
- Wipe surfaces clean and rinse completely with water immediately after applying cleaner.
- Rinse and dry any overspray on nearby surfaces.
- Do not allow cleaner to soak or stand on surfaces.
- Use a soft, damp sponge or cloth. Never use abrasive materials such as brushes or scouring pads.
- When pouring boiling water into a sink, run cold water concurrently.

Source: Kohler, "Care & Cleaning," <https://www.kohler.com/en/support/how-to-use-kohler-cleaning-products>

Products to Keep On Site

Recommended	Use for	Notes
Soft microfiber cloths	All surfaces	Use for daily wiping and drying.
Mild dish soap	Corian, Viatera, Dekton, natural stone, sinks	Default safest first step.
Neutral pH stone cleaner / stone soap	Quartzite and marble	Best routine cleaner for natural stone.
Q-Action or neutral countertop cleaner	Dekton	Cosentino-recommended daily cleaner.
Non-abrasive pad	Viatera and selected Dekton marks	Do not use abrasive/alkaline pads on Viatera.
Trivets / hot pads / cutting boards / coasters	All surface areas	Prevention is easier than repair.

Do Not Use List

- Hydrofluoric acid products or rust removers containing HF.
- Acidic cleaners on marble/natural stone, including vinegar or lemon cleaners.

- Oven cleaners, paint strippers, methylene chloride/trichloroethane solvents, and strong chemical removers on Corian or Viatera.
- Bleach-containing products on Viatera unless specifically approved by LX Hausys.
- Abrasive powders/creams, harsh scouring pads, Ajax/Comet-type alkaline abrasive products on Viatera or polished surfaces.
- Hot pans directly on Corian, Viatera, or natural stone. Use trivets.
- Cutting directly on any countertop surface.

Prepared from official manufacturer/site instructions and the Natural Stone Institute consumer care guidance. This document is a practical summary for the [REDACTED] / [REDACTED] project and is not a warranty document.